

## ZKTeco USA PRIVACY POLICY

### Introduction

ZKTeco USA, LLC (“**Company**” or “**we**”) respect your privacy and are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you use our website, [www.zktecousa.com](http://www.zktecousa.com) (our “**Website**”) and our practices for collecting, using, maintaining, protecting, and disclosing that information. We have instituted appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online to prevent unauthorized access or disclosure of the information we collect.

This policy applies to information we collect:

- from you using or interacting with our Website;
- when you place an order;
- when you contact our Support center.

It does not apply to information collected by:

- any third party, including through any application or content (including advertising) that may link to or be accessible from or on the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By using our Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of our Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

### Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website, including the following information:

- Name, phone, address or other contact information that you provide to us;
- Information you provide to us for customer service and support;
- Information you send or receive through our Website;
- Details of transactions that you conduct while using our website and services, including any information we require to provide the products or services that you sign up for;
- Your location according to the IP address assigned to your computer machine or mobile device by your Internet Service Provider, and mobile location data; and
- Usage data about how you use our site, so-called Anonymous Data, which we collect using Cookies;
- Information concerning the type of browser, operating system and language that you use while visiting our website.

We collect this information:

- when you interact with our Website;
- when you place an order; and
- from third parties, for example, our business partners.

### Information We Collect Through Automatic Data Collection Technologies.

As you interact with our Website, we may use automatic data collection technologies to collect certain information about your use of the equipment and patterns, including:

- Details of your visits to our Website, including location data, logs and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically is statistical data and may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate usage patterns; and
- Store information about your preferences, allowing us to customize our Website.

### How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To fulfill any other purpose for which you provide it.
- For record-keeping purposes and requirements
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

For more information, see [Choices About How We Use and Disclose Your Information](#).

You also may provide information to be published or displayed (hereinafter, “**posted**”) on public areas of the Website, or transmitted to other users of the Website or third parties (collectively, “**User Contributions**”). Your User Contributions are posted on and transmitted to others at your own risk. Although, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Website with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

### Disclosure of Your Information

We may disclose aggregated information about our users without restriction. Also, we may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of ZKTeco USA’s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information

held by ZKTeco USA about our Website users is among the assets transferred.

- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of ZKTeco USA, our customers, or others.

### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- You can unsubscribe from our mailing list at any time.
- You can also call our office at 862-505-2101 and talk to our legal department.

### **Children under the Age of 13**

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any information to or on the Website. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Website or on or through any of its features/register on the Website, make any purchases through the Website, use any of the interactive or public comment features of this Website or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at 862-505-2101.

### **Your California Privacy Rights**

California Civil Code Section § 1798.83 permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to [privacy@zktecousa.com](mailto:privacy@zktecousa.com).

### **Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

### **Changes to Our Privacy Policy**

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

### **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

ZKTeco USA, LLC  
6 Kingsbridge Road, Ste 8  
Fairfield, NJ 07004  
Phone: 862-505-2101  
Email: [privacy@zktecousa.com](mailto:privacy@zktecousa.com)